Alex Loizou

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"A breach doesn't end when the systems come back online. I help Boards and Executives lead through the crisis, rebuild trust with customers and regulators, and emerge as a genuinely more resilient organisation."

Alex is a seasoned cybersecurity executive with over 20 years' experience protecting some of Australia's most complex enterprise environments. As the Managing Director of Intrinsic Security, he specialises in providing Interim CISO leadership and Strategic Advisory for organisations responding to, recovering from, or rebuilding after a major cyber incident.

"Battle-Tested" Experience
Alex holds a unique position in the Australian cyber landscape, having served as the CISO for Medibank during the 2022 data breach. He led the high-pressure security response from discovery through containment alongside multiple incident response partners, under intense regulatory, media and board-level scrutiny. This gives him an unparalleled perspective on what "readiness" really looks like, and what it takes to lead an organisation through the aftermath.

Navigating the Post-Breach Organisation
The incident response is only the beginning. What follows is months, often years, of regulator investigations, legal proceedings, remediation commitments, leadership change and budget pressure, all under public scrutiny. Alex knows how to keep remediation on track when priorities compete, sustain momentum and morale once crisis mode fades, and demonstrate genuine progress to Boards and regulators.

Core Expertise
- **Interim & "Twin CISO" Leadership:** Providing immediate executive capacity when a breach has stretched existing leadership, or stabilising the function through a transition.
- **Breach Response & Crisis Leadership:** Bringing calm, experienced leadership to the crisis, translating fast-moving technical findings into clear decisions for Boards and Executives.
- **Regulatory & Stakeholder Navigation:** Guiding organisations through post-breach scrutiny from the OAIC, APRA and other regulators, with credible remediation plans and transparent reporting.
- **Post-Breach Remediation & Transformation:** Leading large-scale uplift programmes that move beyond closing findings to building lasting capability, with milestones the Board can track.
- **People & Culture Recovery:** Supporting teams through the fatigue and toll of a major incident, retaining key talent, and repositioning security as a partner rather than a roadblock.

Career Highlights
- **Former CISO, Medibank:** Led the security response to the 2022 data breach and the multi-year cyber uplift programme that followed, more than doubling the size of the security team.
- **Former Head of Security (CISO-equivalent), Flybuys:** Built the foundational security programme and end-to-end risk posture for "Australia's oldest start-up".
- **Former Acting CISO & Security Leader, Bupa:** Led the enterprise-wide security transformation programme and took the Defence Health Services project to full DISP accreditation.